



Temporary place for individuals, 19 or older, who are actively experiencing a mental health or substance use crisis.



Provides rapid stabilization by voluntary admission to one of thirty-two 23-hour temporary observation beds or 16 extended care beds.



After triage, those who meet the criteria will be admitted, seen by a prescriber and given access to food, a shower and clean clothes.

HOW TO HELP OTHERS IN NEED

We want each individual to get the care they need, but certain situations are better suited for the emergency department. For us to best serve individuals in need, **they must be medically stable and able to move around on their own.** We cannot admit:

- Someone who is not willing to stay once law enforcement leaves.
- Someone who is actively suicidal with a plan to immediately end their life unless Act 353 has been invoked.
- Someone who is actively violent with the intent to cause other patients or staff physical harm.
- Anyone needing care for the following:
 - Active infectious disease
 - Alzheimer's or Dementia
 - Chest pain
 - Colostomy
 - COVID-19
 - Dialysis
 - Fainting
 - Feeding tube
 - Fever
 - Injury requiring wound care
 - IV port
 - Open tubes or surgical drains
 - Oxygen
 - Seizure within the last 72 hours
 - Shortness of breath
 - Sleep apnea requiring CPAP
 - Unable to bathe or use the toilet independently
 - Urinary catheter

If you are ever unsure where to take an individual, give us a call at (XXX) XXX-XXXX.

HOW TO ADMIT SOMEONE

Our goal is to get you in and out as quickly as possible. The more information we have when you arrive, the easier we can accomplish this.

1 Transportation

Transport the individual to the Crisis Care Center. Use the call box at the door to inform staff of your arrival.

2 Admission

You will be granted access to enter via the dedicated law enforcement entrance with your weapon securely holstered.

3 Hand-off

Once access is granted, a member of our nursing staff will initiate the warm hand-off and obtain a brief report from the officer. The officer will be on-site for 15 minutes or less.





Alabama Region II

CRISIS CARE CENTER

The Right Patient. The Right Place. The Right Time.

Phone: (XXX) XXX - XXXX

Address: 401 Beacon Parkway West
Birmingham, Alabama 35209

jbsmentalhealth.com